

# 2024 IFLS BY THE NUMBERS



## OVERVIEW

### STEADY GROWTH

The 54 IFLS library locations in 10 counties serve a population of nearly half a million people.

Compared to 2023, our 142,221 cardholders:

- Visited libraries 1,949,414 times, up 12%.
- Checked out 4,107,436 physical and virtual items, an 11% increase.
- E-resource checkout went up 31%, and is almost double 2019 numbers!
- 115,446 sessions were clocked on public computers, a 16% increase.
- The number of items available has increased to more than 1.5 million.
- The average monthly catalog sessions for July - December was 213,565

## PROGRAMMING

IFLS libraries offer valuable and relevant programs to our communities. 232,108 people attended 11,628 programs.

- 130,931 kids attended 5,549 programs. Attendance was up 55% from 2023.
- 796 Young Adult programs were attended by 7,239 teens and tweens, up 52% from 2023.
- Adult programming doubled from 2023, outstripping 2019 attendance. 93,938 adults attended 5,238 programs.
- In addition the Explore MORE Passport Program added 3,254 visits. At least 6 other systems have adopted a passport program, which IFLS debuted in 2022.

## IFLS Service to Libraries

### FACILITATING LIBRARY SUCCESS

- We offered 87 hours of virtual and in-person educational opportunities for library workers and trustees, almost half developed and presented by IFLS staff. Video archives were accessed 1,174 times by 458 viewers.
- IFLS staff made 241 visits to 48 Libraries to consult on all aspects of library operations and services, including technology support and programming, building projects, youth services, Interlibrary Loan, circulation, and more.
- Our HelpDesk addressed over 1,700 requests.
- An average of 30,966 items per week moved through our courier system, so about 1,610,232 items that traveled between libraries in 2024.

### WEBSITES

- 50 libraries participated in the LEAN Wisconsin website service, a collaboration between IFLS, WVLS, NWLS and WRLS.
- Librarians accessed the IFLS website over 124,00 times, a 20% increase from 2023.

*This is just a snapshot of some of the work we do at IFLS. For more go to [www.iflsweb.org](http://www.iflsweb.org).*